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**DATE:** August 29, 2022

**TO:** Dual Eligible Special Needs Plans, Medicare-Medicaid Plans, and PACE Organizations

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**SUBJECT:** Outreach to Enrollees on the Affordable Connectivity Program

This memorandum provides information on the Affordable Connectivity Program. The Centers for Medicare & Medicaid Services (CMS) encourages Medicare Advantage dual eligible special needs plans (D-SNPs), Medicare-Medicaid plans (MMPs), and Program of All-Inclusive Care to the Elderly (PACE) Organizations to share information on the Affordable Connectivity Program with their enrollees since most dually eligible individuals would qualify for the Affordable Connectivity Program.

**Affordable Connectivity Program Lowers Cost of Broadband Services for Eligible Households**  
CMS is working to help build awareness about the [Affordable Connectivity Program](#), a Federal Communications Commission (FCC) program. The new long-term benefit will help to lower the cost of broadband service for eligible households struggling to afford internet service.

The Affordable Connectivity Program provides:

- Up to \$30/month discount for broadband service;
- Up to \$75/month discount for households on qualifying tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price.

The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.

### **Eligibility**

The guidelines outline specific criteria for eligibility, including having a household income at or

below 200 percent of the [Federal Poverty Guidelines](#) or having a member of the household who meets at least *one* of the criteria outlined at <https://www.fcc.gov/acp>.

### **Two Steps to Enroll**

1. Go to [ACPBenefit.org](https://www.fcc.gov/acp) to submit an application or print out a mail-in application, and
2. Contact your preferred participating provider to select a plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete. Eligible households must **both apply for the program and contact a participating provider to select a service plan.**

### **Next Steps**

CMS encourages D-SNPs, MMPs, and PACE Organizations to share information about the Affordable Connectivity Program with their enrollees.

### **More Information**

For more information and full details, visit <https://www.fcc.gov/acp> or call 877-384-2575.

The Consumer Outreach Toolkit, which may also be helpful with messaging, is available at: <https://www.affordableconnectivity.gov/community-resources/>.

A recent White House Fact Sheet also provides additional details at:

<https://www.whitehouse.gov/briefing-room/statements-releases/2022/05/09/fact-sheet-president-biden-and-vice-president-harris-reduce-high-speed-internet-costs-for-millions-of-americans/>.